

Volunteer Role Profile



Volunteer Role	Furniture Assistant
Volunteer Manager	Shop Manager
Where you will be based	Shop

Why we want you

To use your skills to make sure our furniture is attractively showcased and to engage with customers in a knowledgeable and supportive manner.

What you will be doing

- Prepare items of furniture for display
- Ensure that stock on the shop floor is replenished
- Take phone calls from customers who are making arrangement for delivery and/or pick up
- Capture customer gift aid details and explain how gift aid can support the hospice
- Work with the volunteer team and staff

The skills you need

- You will have a good eye for Interior Design
- You may have some knowledge of vintage Furniture
- You will have good listening and communication skills
- You will have a great telephone manner

What's in it for you

- Help a local charity and give something back
- Access to qualifications with Derby college
- Learn new skills
- Gain more confidence
- Make new friends
- All training and induction to Dorothy House provided
- Out of pocket expenses reimbursed

Disclaimer

We welcome applications from all sections of the community and of all ages (minimum age is 16 years - or 14 years if on Duke of Edinburgh scheme)