

Volunteer Role Profile



Volunteer Role

Bereavement Help Point

Volunteer Manager

Community Engagement and Volunteer Coordinator

Where you will be based

Community

Why we want you

To provide emotional support in your community for anyone affected by the death of a person close to them

What you will be doing

- Welcome, support and listen to bereaved people at a weekly drop-in session.
- Form a team with other volunteers facilitating a 'open access approach'
- Work within the boundaries defined during your training and refer to your Manager if the volunteering moves beyond the remit of your role
- Identify when appropriate to sign post to other services.

The skills you need

- An understanding of grief and bereavement, whether through personal experience or in a supportive capacity e.g. group work, emotional support or social care
- Compassionate, empathetic, transparent and non-judgemental.
- An ability to listen attentively and to respond appropriately when working with people who may, at times, be distressed, without feeling a need to 'fix it'
- You are comfortable and grounded in your own life especially if you have personal experience of loss, bereavement and grief

What's in it for you

- A chance to support people in your local community
- Learn new skills
- Gain more confidence
- Make new friends
- All training and induction to Dorothy House provided
- out of pocket expenses reimbursed

Disclaimer

This role will require an ID check